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## FREQUENTLY ASKED QUESTIONS

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Which registry office covers The White Hart Inn?

*Ripley Registry Office: 01773 841380*

How can I pay?

*Payments can be made by BACS, cash, cheque and credit and debit cards.*

How much is the deposit?

*We require a £1,000 non-refundable deposit to secure your wedding booking. This can be paid in full or alternatively in two instalments of £500 with a four-week interval.*

Do we have to pay extra for the civil ceremony?

*Yes, the charge for the civil ceremony is £450 for Saturdays and £400 for any other day. There will also be a fee to pay directly to the registry office to conduct the ceremony on the day and deal with the legal documentation.*

How long does the civil ceremony take?

*A civil ceremony usually takes around 20-30 minutes.*

Do you allow confetti?

*We do allow biodegradable confetti in certain areas. Please discuss this in more detail with the events team.*

What time can suppliers have access to the venue?

*Suppliers have access the venue from 10am on the morning of the wedding.*

What age do you classify as a child?

*We class anyone under the age of 12 as a child.*

Have you any facilities for babies?

*We have baby changing facilities and 6 high chairs.*

Are we allowed to bring our own wine and pay corkage?

*We do not allow guests to supply their own alcohol for us to serve on a corkage basis. This also means we do not allow alcoholic favours.*

Do you allow dry ice/smoke machines?

*Unfortunately, smoke machines are not permitted.*

Do you allow external catering?

*This is not something we allow as we have on-site catering.*

What times are last orders?

*Any disco and live entertainment will need to finish by 12:30. Last orders will be called at 12:15 for the bar to close at 12:30. All non-residents guests should depart the venue by 1:00am.*

Can we get married outside?

*Sadly, this option is not available but guests are welcome to enjoy our private terrace area after the ceremony.*

Do we need to book all the bedrooms?

*On booking, all 15 bedrooms are automatically reserved for your wedding night. You will receive a bedroom booking form within your confirmation pack, allowing you to prioritise which guests you wish to allocate a bedroom to. Four weeks before your big day we will ask you to return the booking form listing the guest details for each room. If you do not require all of our bedrooms, please let us know at your earliest convenience and we will release them back to the public for bookings.*

What time can guests check in to the hotel room?

*Check in is from 2pm. A maximum of two rooms can be requested for an early check in at 12pm for an additional charge of £20 per room. Check out the following morning is 11am.*

Can we use the field to the rear for fireworks or inflatables?

*Unfortunately, we do not permit any fireworks. We do allow inflatables if appropriate insurance is provided.*

Can we use our own DJ or band?

*Our resident DJ is available for £225. If you do require his services, you will need book directly through John Smith discos. You are more than welcome to provide your own entertainment. However, we will need to see full copies of their Public Liability Insurance and PAT Testing certificates. They will also have to sign a contractor agreement form provided by us.*

Do you allow candles?

*Yes, candles are allowed for your wedding day; however we ask that any candles sticks in candelabras are extinguished before your evening reception.*

Can we accommodate physically challenged guests?

*Yes all of the ground floor is accessible and we have disabled toilets. However the bedrooms are all on the first floor and they're only accessed via stairs as we do not have lift facilities.*

Can we recommend suppliers (i.e. photographer, florist, wedding cake)?

*Our team of wedding planners can offer you a list of recommended local suppliers who we ensure will offer a great service, often with discounted rates.*

What time do you recommend we book our ceremony?

*If you are planning to have a 3 course meal for your wedding breakfast we recommend you booking your ceremony for no later than 2pm.*